



Group Environmental Policy July 2021

We are putting your sofa at the heart of your home by delivering an exceptional experience and an exceptional product that we strive to ensure is ethically sourced and manufactured. Ensuring sustainable development at all stages of the design, manufacture and distribution process.

We will assess and address the immediate and long term impact of our activities and will act to continually reduce that impact on the environment.

We will take into account ethical and social issues & sustainability when making strategic and operational decisions.

We shall reduce the impact of our activities by:

- The reduction in consumption.
- The reduction of waste produced and when it cannot be avoided then we will reuse, recycle and send to landfill as a last resort or to be used as RDF (refuse derived fuel).
- The use of alternative materials and processes.
- The use of technology (existing and yet to come).
- Identifying opportunities for improvement within the Group.
- By encouraging and pursuing behavioral change, from both within the Group and from our partners.

To measure the effectiveness of the Environmental Policy and Environmental Management System, proactive and reactive measuring is available such as:

- Consumption reviews including SECR (Streamlined Energy and Carbon Reporting) submissions, Green Team meetings with Businesswise and other reporting systems and platforms.
- Waste & recycling reviews.
- Carbon footprint measuring.
- Incident data review.
- ESG (Environmental Social Governance) committee and management review meetings that shall include the setting of targets and reviewing results.
- Internal and external auditing of the Group and our partners carried out by the Group Internal Audit & Risk team, third party consultants and ISO auditors/ representatives.

Corrective actions and opportunities will be fed back and reviewed for effective completion with a clear goal of helping to achieve a sustainable environment.

We will comply with all of the legal and regulatory requirements of the United Kingdom.

The dfs Furniture PLC Environmental Management system (EMS) is an integral part of our operating policies and Integrated Management System (IMS). There is a commitment and

recognition from all colleagues within the Group and the Group leadership team (GLT) to ensure the effectiveness of all policies and procedures.

This policy and the EMS will be regularly reviewed and kept up to date, particularly to reflect any change in the nature or size of the Group.

All brands within the Group will have their individual policies and objectives that will be underpinned by the Group and brand ESG strategy and targets.

Our ESG strategy is not seen as a short-term project and is embedded within our culture and will be considered in everything we do as a group or brand – Together we can make a huge difference to improve performance year on year.

The allocation of duties for environmental measures and the particular arrangements which we have made to implement this policy are set out below:

Part 1:Policy statement

Part 2:Group organisation and responsibilities for the environment

Part 3:The general arrangements and procedures

A handwritten signature in blue ink that reads "T. Stacey". The signature is written in a cursive style with a diagonal line through the "T".

Signed:

Tim Stacey, Group Chief Executive Officer

Date: 14.9.2021