

Environmental Policy

Purpose

The purpose of the policy is to address the immediate and long-term impact of the company's products, services and processes on the environment.

Scope

This policy applies to all DFS employees, irrespective of role or seniority.

Policy Amendments and Review Period

The policy will be reviewed on annual basis and in line with any legislative, market or company changes.

1. Introduction

Our dedication to bringing comfort into people's lives doesn't stop at sofas. As an established British business with stores all over the UK, we have an incredible opportunity to be an environmental leader and to help our customers live better. We know that retailers are sometimes part of the problem and that achieving a sustainable society is a long journey.

2. Approach

We work hard to be a force for good, especially in three areas:

- 2.1** Our products will be designed and sourced so our customers can be confident we're taking care of environmental issues across every part of our products' lives.
- 2.2** Our operations will be inspiring and resilient. We'll improve the environmental performance of our operations year on year, especially focusing on energy, reducing waste and managing climate change risks. We'll work hard to reduce the impacts of our distribution.
- 2.3** We'll work with our customers to help them minimise our impact on the environment, providing beneficial use for our sofas at the end of their life.

We implement these commitments through a strong management system and by working closely with our partners. Together we can make a huge difference, meeting our commitment to improve performance year on year and at the absolute minimum meet the spirit and letter of our compliance obligations.